

I'm Here! Extended Warranty

This Extended Warranty offered by I'm Here! covers defects in material or workmanship in new I'm Here! products. This warranty extends to the original purchaser only and is non-transferable. Only consumers purchasing I'm Here! products from authorized I'm Here! retailers or resellers (including the I'm Here! website) may obtain coverage under our extended warranties.

What is covered?

I'm Here! warrants this product against defects in material or workmanship as follows: I'm Here! will replace at no charge for parts only or, at its option, replace any product or part of the product that proves defective because of improper workmanship and/or material, under normal installation, use, service and maintenance. If I'm Here! is unable to provide a replacement and repair is not practical or cannot be made in a timely fashion, I'm Here! may elect to refund the purchase price in exchange for the return of the product.

How Long Does The Coverage Last?

Our warranty period is 3 (three) years from the documented date of purchase.

What is not covered?

Installation or re-installation costs are not covered. Additionally, our warranties do not cover any problem that is caused by:

- A. Conditions, malfunctions or damage not resulting from defects in material or workmanship.
- B. Conditions, malfunctions or damage resulting from normal wear and tear, improper installation, improper maintenance, misuse, abuse, negligence, accident or alteration.
- C. Accessories, connected materials and products, or related products not manufactured by I'm Here!.

Our limited warranties are void if a product is returned with removed, damaged or tampered parts or any alterations (including removal of any component or external cover). Our products do not contain any user-serviceable parts.

How to File a Claim?

I'm Here! will not provide any warranty coverage unless claims are made in compliance with all terms of the controlling warranty statement included with your product and you follow proper return procedure.

To request warranty service, you will need to provide:

1. The sales receipt or other evidence of the date and place of purchase.
2. A description of the problem.
3. Delivery of the product or the defective part, postage prepaid and carefully packed and insured, to: I'm Here! 530 Los Angeles Ave. #115-229, Moorpark, CA 93021 for return inquiries please call 805-299-0468.

When warranty service is completed, any repaired or replacement product or part will be returned to you postage prepaid.

Repair or replacement (or, in limited circumstances, refund of the purchase price) as provided under this warranty is the exclusive remedy of the purchaser. I'm Here! neither assumes nor authorizes any person to create for it any obligation or liability in connection with this product.

I'm Here! shall not be liable to purchaser or any other person for any incidental, special or consequential damages, arising out of breach of this warranty or any implied warranty (including but not limited to any implied warranty of merchantability).

How Does State Law Apply?

The laws of the State of California, USA, govern our warranties. It gives you specific legal rights, and you may also have other rights that vary from state to state. Our warranties do not affect any additional rights consumers have under laws in their jurisdictions governing the sale of consumer goods. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the limitations or exclusions in our warranty statements may not apply. You may be required by law to give us a reasonable opportunity to correct or cure any failure to comply before you can bring any action in court against us under the Magnuson-Moss Warranty Act.